Keystone Human Services India Association

Annual Activities Reports


1. **About Us:**
   Keystone Human Services India Association has been established to improve the lives of people with disability across India and fuel a national change movement toward a more inclusive, just Indian society where all people are valued and belong.

   Keystone Human Services India Association exists to serve as a catalyst toward a developing a service system in India that better safeguards vulnerable people, respects the voices and perspectives of people with disability and their families, and facilitates India’s movement toward a society where all people have possibilities and potential and all matter.

   We seek partners and collaborators who wish to work together toward assisting people with developmental and psychosocial disabilities to join a movement of change, which provides opportunities for people to experience home, friends, family, work, and full participation in the community. We provide extensive consultation and education around developing responsive, effective, and inclusive support to help move toward belonging, acceptance, and a rich community life. We develop and prepare emerging leaders to work toward community development, inclusive support, and integration instead of segregation.

   We offer intensive workshops and presentations, provide international leadership in promising practices and ideas, and offer ongoing consultation and guidance in implementation strategies. We provide a network of connections with organizations and people across Indian and internationally who are doing promising work in the disability sector to assist people with disability to take their place in society.

2. **Legal Status:**
   Keystone Human Services India Association is a non-profit Section-8 company registered under Companies Act, 2013, Govt of India on 13 June, 2016. The CIN of the company is U74995DL2016NPL302349.
   The registered office of the company is at D-11, BASEMENT, MAHARANI BAGH, NEW DELHI, South Delhi, Delhi, India, 110065.
   The company has its PAN, 12-A, TAN, 80-G and Darpan ID.

3. **Mission and Vision:**
   3.1 Mission:
   Our mission is to create opportunities for growth and meaningful life choices so that all people can be valued, contributing members of their community.
   The following set of ideas and values guide our work at Keystone Human Services India Association. In some form, though perhaps at times not fully articulated, these values have been present since our founding. They constitute a core set of concepts that are important in our work of helping people live more meaningful lives through finding home, friends, work and presence in the community.
3.2 Vision:
Our vision is that of creating an environment where all people, regardless of background and 'ability', can grow, make choices and be valued and contributing members of our community. In this vision, we see the welfare of all people being vested in the welfare of each individual. We believe that all human life is sacred, having equal and unconditional value. We believe that it is important to recognize and value individual differences and diversity as a means of validating our own uniqueness and affirming the great diversity of the human community. Our services will value, be responsive to and reflect the great diversity of the communities, individuals and families we serve. We will strive to assure that all levels of our organization reflect this diversity.

Within our intent is a deep commitment to decrease the dependence of individuals and families on formal services. All that we do should contribute to the strength, independence, community presence and capacity of each individual. When an individual or family does need formal services, those services must be effective and, where appropriate, time limited.

Our vision is that of supporting people within their communities, in natural settings such as home, work, neighbourhood and school. We believe our role will increasingly change from that of a provider of service to that of a facilitator and community organizer.

Our structure is that of a family of agencies that share a common vision and similar values. Our structure allows us to operate both as a collective whole, as well as individually responsive agencies.

We believe that we have a deep obligation to serve as a change agent, sharing our experience with others both individually and within the public policy and service delivery processes. We believe that it is important to live in an environment where all of us have the opportunity to consider the moral and spiritual aspects of our work. We desire that the many people associated with keystone will experience their work as a calling and wish to encourage and nurture deep commitments, friendships, nonpaid relationships and life sharing.

4. Objectives and Broader Goals:

The broader objectives of the Company are as follows:

A. For social, charitable, cultural, and educational purposes, and aims, inter alia, to promote and develop opportunities that will be in the form of direct service, best-practice training, monetary and administrative supports to further the independence of people who are in need of service due to disabling conditions, situations of poverty, abandonment, institutionalization and other adverse societal conditions throughout the Republic of India.

B. For achievement of its goals, Keystone Human Services India Association may carry out the following activities:
   a. Initiate, coordinate and fund national and international programs in the field of its activity;
   b. Obtain from the public authorities and other persons necessary information in order to carry out its activities;
   c. Develop resource centres, such as libraries, databases, which will be opened to public access for free and / or for a fee;
   d. Organize congresses, conferences, forums, round tables, exhibitions, and communication sessions with national and international participation;
e. Create and develop new information centres;
f. Produce and distribute television and radio programs;
g. Publish, distribute and / or sell newspapers, magazines, thematic literature and specialized bulletins;
h. Participate as incorporator in non-profit organizations and profit societies in order to achieve the goals, provided for by the present Ministry of External Affairs and appropriate governing laws of India;
i. Carry out entrepreneurial and economic activities and other activities, which are derived from the goals of Keystone Human Services India Association and will contribute to the achievement of the Memorandum of Association goals;
j. Deliver services that will include but will not be limited to:
i. Provide support and services for children and adults who are at risk or have intellectual disabilities, autism and/or mental health needs;
ii. Provide assistance, as requested, to the government of the Republic of India, municipalities, autonomous regions regarding human service delivery or development;
iii. Provide services and supports to children and families to ameliorate the impact of alcoholism, drug addiction, divorce, abuse, etc.
iv. Provide funding and financial support through charitable, government and corporate sources
C. Provide technical assistance, training and consultation regarding child development, family dynamics, therapeutic and treatment models and large-scale human service systems.
D. Operate an international intern program allowing students to live and learn in countries and cultures other than their own.
E. Organize and support other activities in accordance with the aims and objectives of Keystone Human Services India Association and the National Law.
F. Create an awareness on disability of various kinds, its acceptance and endeavour to bring about a change in the attitude of the treatment of persons with disabilities;
G. To work constantly and in every way possible to improve the conditions of people with disabilities in the country. Area specific improvement will happen with Keystone Human Services India looking at improving and implementing ways to identify disability in early stages, preventative and conditional care where needed and also look towards creating community services and supports for people with disabilities, focused on intellectual disabilities and autism along with mental health needs;
H. To establish, promote or support by providing aid through grants, financial and other assistance in any manner to other nongovernmental organizations and institutions of like nature established for charitable ends;
I. To do any public charitable activities for the welfare and advancement of the general public, not involving the carrying on of activities for profit purposes;
J. To do any other activities, get engaged to implement the objects of the Company under the provisions of the Income Tax Act, 1961 and other Acts of the land;
K. To create an opportunity for unemployed people to earn their livelihood especially for women and to undertake projects for the empowerment of women;
L. To do all such other lawful things as considered necessary for the furtherance of the above objects.
M. Other activities that are not prohibited by the law.
N. The beneficiaries of Keystone Human Services India Association can be any persons who are in need of service due to disabling conditions, situations of poverty, abandonment,
institutionalization and other adverse societal conditions throughout India.

O. The beneficiaries of Keystone Human Services India Association can be an individual or legal entities, who have solicited services or financial support according to the Keystone Human Services India Association procedures.

P. Provided that the company shall not support with its funds, or endeavour to impose on, or procure to be observed by its members or others, any regulation or restriction which, as an object of the company, would make it a trade union.

KHSIA’s registration was completed on 13th June, 2016. After the registration, we spent about 2-3 months to draw up plans for the company and design a roadmap for future. We reached out to our colleagues, partners, like-minded organizations and shared with them about our company and our objectives for feedback.

We extensively travelled to the different states of the country and reached out to organizations working in the disability sector. All these efforts helped us to draw a roadmap for KHSIA to build on.

6. Activity Highlights (2017-2018)
KHSIA has initiated few start-up activities in 2017-2018. Our main efforts were in identifying the like-minded partners, assessing the appropriate geographies for our activities, creating a network of organizations who are working on the issues of disabilities, supporting the employment initiatives being undertaken by the persons with disability and reaching out to the donors. Most of our mapping exercises were through phone calls, face to face meetings and paying a visit to few locations.

During our visit to Kolkata, we got an opportunity to visit an entrepreneurial food service venture launched by Mr. Srutarshi Banerjee on the name of ‘Sip-n-Bite’. We were impressed with the dedication and hard work being put forth by Mr. Srutarshi, who is a person with disability. He shared with us challenges being faced by his venture, including some financial needs. We invited him to submit a proposal and KHSIA determined it could support a small grant amount of Rs 5,000/-. The organization’s financial support has helped him to improve the infrastructure of his food service venture. We remain in touch with him and are providing him as much support as we can.

We were able to raise a small amount of funds through our fund-raising initiatives this year. During our interactions with like-minded persons, we solicited contributions from individual donors which resulted in a donation of Rs 12,600/-. The received donation was utilized by KHSIA for helping ‘Sip-n-Bite’ and the rest for the welfare of people with disabilities.

In 2017-18, we were successful in these few early efforts and gained enough experience to make a way forward for KHSIA and plan our activities accordingly for the next year.

By the year 2018-2019, we had gathered enough experience in raising funds through public giving. We decided to participate in the national Giving Tuesday India Campaign. This platform helped us to reach out directly to the masses, organizations working across disability, various donors, corporates, etc. Many expressed that FCRA approval was a requirement of any recipient organization for their donation to come forth, even within country. We were able to raise small amount of funds amounting approx. INR 46,953/- through this initiative without FCRA.

Again, Sip N Bite was a beneficiary of support by KHSIA. Now an evolved bakery and catering service managed by Persons with Disabilities and women from the local community (a joint collaboration of TKS and SKP). It started in 2017 as a catering service to workshops and conferences to scaling up as cloud kitchen to breakfast café and school canteen. While setting up this breakfast café, financial support was again provided from KHSIA amounting INR 42000/- in March ‘19 was an immense support to equip the breakfast café to operate from there.

Due to this, they were able to sustain the school canteen which provides a constant work and revenue to the team and also has opened a doorway to create disability awareness in the school. Also, the equipment purchased has helped Sip N Bite to take orders in social events through which Sip N Bite has become a role model in front of the society.

Impact - from individual perspective the overall impact of social rehabilitation is an added valued identity other than the identity of diagnosis in the family and in the society. Participants also became financially independent, more confident and improved in their decision-making skills and communication. This was all possible because of the support system developed in the café with the help from KHSIA so that participants can work independently and establish themselves with a valued role in the community.
8. **Activity Highlights (2019-2020)**

   During the year, we joined hands with Keystone Human Services International, Liaison Office which is based out of Delhi. We agreed to provide voluntary support to KHSI and participated in numerous workshops, seminars, events and consultations. All these events were for NGOs who are actively working in the country for the welfare of people living with disabilities.

   We were active partner of one of the big events of KHSI namely “Course on Social Role Valorisation, 3.0” which was organised in Delhi from 19th-22nd Nov, 2019. We provided voluntary support to this event and were able to raise a small amount through the participants of this course for KHSIA. There were participants across the country as well as from 3 other countries.

   We continued our active participation in Giving Tuesday India Campaign. We reached out to many corporates and shared our plans and ideologies for working in India for people with disabilities. We are receiving a favourable response from these corporates. The partnership with KHSI has helped us to reach out to many organisations and like-minded leaders in the country and we are looking for strengthening our partnerships with Keystone Human Services, USA and Keystone Human Services International, India in the next year.

9. **Contact us:**

   We can be reached at the following address:

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